

ANGEL WALK WELLNESS

Evidence-Based Wellness & Telehealth Care
www.aww-center.com | contact@aww-center.com
Healing with Heart, Science, and Purpose

TELEMEDICINE INFORMATION & CONSENT

This document explains the use of telemedicine for medical care through Angel Walk Wellness and records your consent to participate in a telehealth visit.

1. WHAT TELEMEDICINE MEANS

Telemedicine uses secure electronic communication technologies, which may include live video, audio, messaging, and electronic exchange of health information, to provide health care when the patient and clinician are in different locations.

A telemedicine visit may include history-taking, clinical assessment, education, treatment planning, follow-up, and prescribing when legally permitted and clinically appropriate.

2. CURRENT SERVICE ELIGIBILITY

Angel Walk Wellness currently offers Medical Telehealth only to eligible patients who are physically located in California or New York at the time of the visit, subject to applicable licensing, practice, and telehealth requirements.

You agree to accurately report your physical location at the beginning of each telehealth visit. If you are outside an eligible jurisdiction, the medical telehealth visit may need to be postponed, redirected, or changed to a non-medical Wellness & Educational Consultation when appropriate.

3. VOLUNTARY PARTICIPATION AND ALTERNATIVES

Participation in telemedicine is voluntary. You may ask questions before or during the visit and may withdraw consent to telemedicine at any time.

You may request or seek in-person care instead of telemedicine. Depending on your needs, Angel Walk Wellness may recommend in-person evaluation, emergency care, specialist care, or care with another licensed healthcare professional.

4. POTENTIAL BENEFITS AND LIMITATIONS

Potential benefits of telemedicine include improved access to care, convenience, and the ability to receive appropriate follow-up without traveling to the clinician's physical location.

Telemedicine also has limitations. A remote visit may not provide the same information as an in-person physical examination, and some conditions cannot be safely evaluated or treated remotely.

Technical problems, interruptions, poor audio or video quality, or loss of internet connection may delay, limit, or require rescheduling of the visit.

No particular medical outcome or treatment result can be guaranteed.

5. PRIVACY AND ELECTRONIC COMMUNICATION

Angel Walk Wellness will handle personal and health information in accordance with applicable privacy and confidentiality requirements.

Reasonable safeguards are used for telehealth communications; however, electronic communication carries inherent privacy and security risks and no electronic system can be guaranteed to be completely secure.

Do not send sensitive medical information through ordinary email or the public appointment-request form unless Angel Walk Wellness specifically instructs you to use an appropriate secure method.

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6. EMERGENCIES AND URGENT CONDITIONS

Telemedicine through Angel Walk Wellness is not an emergency service.

If you believe you are experiencing a medical emergency, call 911 or seek immediate emergency care. For urgent or worsening symptoms, seek timely in-person evaluation when appropriate.

During a telehealth visit, Angel Walk Wellness may ask for your current physical location and an emergency contact so that appropriate assistance can be coordinated if an urgent safety concern arises.

7. CLINICAL INFORMATION AND RESPONSIBILITIES

You agree to provide accurate and complete information relevant to your care, including symptoms, health history, medications, allergies, and other information requested for the medical visit.

You understand that telemedicine does not replace all in-person care and that you should maintain appropriate relationships with local healthcare professionals when needed.

Prescriptions, laboratory testing, referrals, or other treatment decisions are made only when legally permitted and clinically appropriate and are not guaranteed as a result of a telehealth visit.

8. TECHNICAL INTERRUPTIONS

If the telehealth connection fails or becomes clinically inadequate, the visit may be continued by another appropriate method when permitted, rescheduled, or ended with instructions for alternative care.

You are responsible for using a reasonably private location and a device or connection appropriate for the telehealth visit whenever possible.

PATIENT ACKNOWLEDGMENT AND CONSENT

By signing below, I confirm that:

- I have read and understand this Telemedicine Information & Consent document.
- I have had the opportunity to ask questions about telemedicine.
- I understand the potential benefits, limitations, privacy considerations, and alternatives to telemedicine.
- I understand that Medical Telehealth through Angel Walk Wellness is currently limited to eligible patients physically located in California or New York.
- I understand that telemedicine is not an emergency service.
- I voluntarily consent to receive medical care through telemedicine when I am eligible for that service.

Patient Name (print): _____

Patient Signature: _____

Date: _____

Provider:

Mei Chen, ACNP-BC, FNP-C

Founder, Angel Walk Wellness

Provider Signature: _____

Date: _____